

**Office of the Electricity Ombudsman**

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)

**B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057**

(Phone No.: 32506011, Fax No.26141205)

**Appeal No.699/2015**

**IN THE MATTER OF:**

**Shri Mool Raj Tyagi - Appellant**

**Versus**

**BSES Rajdhani Power Ltd. - Respondent**

**(Appeal against Order dated 05.06.2015 passed by the CGRF-TPDDL in CG No.79/2015)**

**Present:**

Appellant: No one appeared on behalf of appellant.

Respondent: Shri Anil Kaushik (DGM), Shri Prashant Saxena (Manager), Shri Sanjeev Makkar (CO), Shri S. N. Sharma (A.P.O.), Authorised Representatives, BRPL

Date of Hearing: 22.12.2015, 08.03.2016, 08.06.2016

Date of Order: 23.06.2016

**FINAL ORDER**

The Appellant, Shri Mool Raj Tyagi, R/o 6-B, 90, Village Hastal, New Delhi, has filed this appeal against the order of the CGRF-BRPL dated 05.06.2015 in CG No.79/2015 in connection with his demand for sending electricity bills for three electricity connections on actual consumption basis instead of provisional basis.

The Respondent had submitted before the CGRF that existing meters were old electro mechanical meters which needs to be replaced with new electronic meters being 'electronically not communicable', as per the Electricity Act, 2003 and the Central Electricity Authority (CEA) Regulations. This fact had also been communicated to the complainant (now appellant) through letter dated 04.03.2016. The meter of the complainant was tested on 02.06.2014 and found 30% slow. The complainant had refused to replace the same.

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The CGRF had, after considering these facts and hearing the arguments, directed the Respondent to replace the electro mechanical meters from the premises of the complainant with new electronic meter, as per DERC Regulations after testing & issue a revised bill as per actual consumption to the complainant.

The hearings in this case were held on 22.12.2015, 08.03.2016 & 08.06.2016 respectively. The appellant was present only on 08.03.2016. The appellant failed to appear on 08.06.2016 despite issue of notice.

The hearing was, accordingly, held on 08.06.2016 with only the Respondent present. During the hearing, the Respondent stated that the appellant's meters had been changed to an electronic meters in pursuance of the CGRF's order and that the matter stand resolved. This has since been confirmed by the Respondent in writing.

In the light of this, no further intervention on the part of this office is called for and the matter may be treated as closed.

*Sundaram Krishna*

**(Sundaram Krishna)  
Ombudsman  
23.06.2016**

